ONE
Determine fees independently, except when established by statute or court order, entering into no unlawful agreements with other captioners on the fees to any Client.

TWO
Be alert to situations that are conflicts of interest or that may give the appearance of a conflict of interest. If a conflict or a potential conflict arises, the Member shall disclose that conflict or potential conflict.

THREE
Guard against not only the fact but the appearance of impropriety.

FOUR
Preserve the confidentiality and ensure the security of information, oral or written, entrusted to the Member.

FIVE
Be truthful and accurate when making public statements or when advertising the Member’s qualifications or the services provided.

SIX
Maintain the integrity of the CART and broadcast captioning profession.

SEVEN
Abide by the NCRA Constitution & Bylaws.

EIGHT
Keep abreast of current literature, technological advances and developments, and participate in continuing education programs.

NINE
Assist in improving the CART and broadcast captioning profession by participating in national, state, and local association activities that advance the quality and standards of the CART and broadcast captioning profession.

TEN
As part of the CART and broadcast captioning profession’s commitment to the principle that quality CART and broadcast captioning services should be available to all, members are encouraged to provide pro bono services to increase accessibility. Such participation should be in accordance with the basic tenets of the profession: impartiality, competence, and integrity.