



DETAILED SCHEDULE

Wednesday, July 15

8:30 a.m. - 12 p.m.	NCRA Board of Directors Meeting
9 - 10 a.m.	National Realtime Contest <i>(separate registration required)</i>
2 - 5 p.m.	Exhibitor Registration and Expo Hall Move-in
1:30 - 2:30 p.m.	National Speed Contest <i>(separate registration required)</i>
5:30 - 7 p.m.	National Congress of State Associations (NCSA) Reception <i>By invitation only</i>

Thursday, July 16

7 a.m. - 6 p.m.	Registration Open
8:00 - 11 a.m.	NCRA Annual Business Meeting Take an active role in your Association. The Annual Business Meeting of the Association provides each member with the opportunity to directly participate in the governance of NCRA. Hear reports from NCRA leaders, bylaw amendments and other important issues, and contribute to vital Association business. You do not have to be registered for the Conference to attend. Eligible voting members will check in and receive a voting card and information starting at 8 a.m.
8 a.m. - 12 p.m.	Vendor Training Workshop Stenograph <u><i>Presenter: Cindi Lynch, Training Program Manager, Stenograph, LLC</i></u> The most accurate translation results aren't just due to clean writing; they're also achieved by knowing how to use the features and options available to you in CATalyst. Similarly, it's the little things you forget you can do that can make the most significant difference in terms of how many more pages you can



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produce per hour! In this workshop you'll not only learn about the latest features and enhancements in the current version of CATalyst, you'll also renew your acquaintance with features, options, and shortcuts to improve your translation results and significantly reduce your editing time.

0.4 CEU *Separate registration required.*

Vendor Training Workshop

Advantage Software

Presenter: Ashli Van Dyke

This session provides a comprehensive look at Eclipse realtime workflows and the tools available to support high-level realtime performance. Attendees will gain an understanding of Team Editing from both the reporter and scopist perspectives, learn strategies for improving translation accuracy, and explore features such as Boost, Auto-Brief, realtime editing, dictionary optimization, and workflow-enhancing plugins. Participants will also learn how to configure and refine their settings, dictionaries, and realtime environment for maximum efficiency and accuracy. Emphasis will be placed on practical application, realtime troubleshooting, and building confidence in delivering professional rough draft and realtime services to clients in deposition, courtroom, and remote proceeding environments.

0.4 CEU *Separate registration required.*

8:30 a.m. - 11:30 a.m. Realtime Boot Camp Workshop

Presenter: Tracy Thompson, RDR, CRR, CRC, CRI

This session will provide an overview of realtime reporting and its importance in today's legal environment. Participants will understand the fundamentals of realtime, uncover their weaknesses through transcript review, and learn editing tips to improve efficiency. Practical strategies reporters can use to strengthen their writing and improve the quality of their translation will also be introduced.

0.3 CEU *Separate registration required. Machines are recommended.*

9 a.m. – 3:30 p.m. Expo Hall Move-in

1 – 2 p.m.

Own Your Space

Presented by: Julia Valencia

Own Your Space is an engaging personal safety seminar designed to help individuals build confidence and create safer environments in their everyday lives. This course focuses on practical awareness, prevention strategies, and



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simple safety techniques that can be applied at home, the office, in court, or while traveling.

Participants will learn how to recognize potential risks, set and maintain personal boundaries, and use situational awareness to reduce vulnerability. The seminar also covers strategies for protecting personal space, making confident decisions in uncomfortable situations, and developing habits that support overall safety and preparedness.

0.1 CEU

2 – 5 p.m.

National Congress of State Associations (NCSA) Meeting

NCSA serves as the liaison between NCRA and its affiliated associations. NCSA delegates and alternates will discuss the legislative and other critical issues affecting court reporters, captioners, scopists, legal videographers, and associated professionals across the nation.

Registration will open at 1:15 p.m. for NCSA delegates and alternates.

2:15 - 3:15 p.m.

**AI Legal Frameworks and Court Reporting
(Livestreaming)**

Presented by: Kyle Schroeder, J.D.

This session will dive into emerging AI legal frameworks and policies across the 50 states and federal government. It will address how these laws and policies might impact or protect the profession.

0.1 CEU

Cracking the RPR: Proven Strategies, Practice Routines, and Test-Day Confidence Boosters

Presented by: Marybeth Everhart, RPR, CRI, CPE and Rashonda Price, RPR

In this seminar, you'll learn:

1. Effective practice techniques for online testing
2. How to prepare for transcription tests, specifically the RPR
3. How to identify the three types of test anxiety and best practices for addressing your type.
4. Strategies for identifying and improving your areas of weakness

0.1 CEU



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Listen Smarter, Caption Better: Strategies for CART Captioners with Hearing Loss

Presented by: Tina Gonzales Childress, AuD, CCC-A

CART captioning relies on exceptional listening, rapid processing, and sustained attention. But what happens when the captioner has hearing loss themselves? This session explores practical strategies that help CART captioners listen more effectively while maintaining accuracy and protecting their hearing health.

Drawing on both professional expertise in audiology and lived experience with hearing loss, Childress will discuss techniques for optimizing listening environments, managing listening fatigue, and using hearing access technologies that support clearer audio input. The session will also address hearing conservation — an often-overlooked issue for professionals who spend hours listening through headphones and audio feeds.

Participants will learn practical approaches to improve listening efficiency, protect their hearing over time, and continue delivering high-quality real-time captioning. Whether you have hearing loss or simply want to safeguard your hearing for a long career in captioning, this session will provide tools to help you listen smarter and caption better.

0.1 CEU

A View from the Bench: What Court Reporters Should Know

Presented by: Judge Jennifer Andrews, B.A., J.D.

This will be a presentation and Q&A about court reporters from a judicial perspective. We will discuss things that reporters should be aware of and what judges are looking for as well as how best to have a collaborative relationship with your judge.

0.1 CEU

3:30-4:30 p.m.

Best Practices and Pointers for Depositions

Presented by: Mary Pierce and Cheryl Haab Scott, RDR, CRR

This seminar is based on the Best Practices Pointers that were recently updated in California by a task force selected by the Court Reporters Board. It includes some pointers for court work, but this seminar will focus on best practices in the deposition setting, whether in person or remote. From going on and off the record to exhibit handling, BAM use and sharing, confidential transcripts, video depositions, and many tips specifically for Zoom



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depositions, Cheryl and Mary will arm you with valuable suggestions for unusual or sticky situations based on the Best Practice Pointers they embrace. This will be the fourth time they have presented this seminar, and it just keeps getting better.

0.1 CEU

**Sound Advice: Audio Basics for Court Reporters
(Livestreaming)**

Presented by: Jean Kim, RPR

This session is a primer on essential audio concepts and Idindows 11 settings for reliable AudioSync backup recording through court reporting CAT software. Participants will learn how to navigate Windows sound settings, configure input devices and levels, and troubleshoot common problems. Attendees will leave able to select the correct audio input, apply best practices for hardware selection, and confidently test their audio setup before going on the record.

0.1 CEU

Fast Fingers, Calm Mind: Managing Anxiety in a High-Pressure Profession

Presented by: Teri Simons, RMR, CRR

Court reporting requires intense concentration, precision, and the ability to perform under pressure. For many reporters, anxiety can show up in different ways — during certification exams, in the deposition or courtroom, or even at home after a demanding workday.

In this engaging and practical session, a working court reporter and licensed therapist shares strategies for understanding and managing anxiety in a profession that demands both speed and composure. Drawing from clinical experience working with individuals and couples dealing with anxiety, OCD, relationship issues—as well as real-world experience working full-time in the reporting field — this presentation offers a unique perspective that bridges mental health science and the daily realities of the stenographic profession.

Participants will learn practical tools to calm test-taking nerves, manage performance anxiety, and regulate stress both on and off the job. The session will also explore how anxiety evolves throughout different stages of life and career, and how reporters can build resilience and emotional balance while maintaining excellence in their work.

Whether you are preparing for certification exams, managing the pressures of high-stakes proceedings, or simply looking for healthier ways to cope with



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stress, this session will provide practical, evidence-based strategies you can use immediately.

0.1 CEU

Becoming Devoted: How Daily Practice Can Change the Trajectory of Your Career

Presented by: Amy Doman, RDR, CRR, CRI

Looking to boost your writing to the next level, make your life easier, and enjoy the rewards of this fabulous profession a bit more? Daily practice is the secret sauce! In this session, you'll hear recommendations for what to practice, how to practice, and why on earth anyone would practice outside of the time we spend working as full-time court reporters and students. Amy can't wait to share the joy that "Becoming Devoted" to steno will bring to your world!

0.1 CEU

4:45 – 5:45 p.m.

Jeopardizing Justice Panel on AI

Presented by: Sue Terry, FAPR, RPR, CRR, CRC; Phyllis Lykken, FAPR, RPR; Debbie Dibble, FAPR, RDR, CRR, CRC; Kristin Anderson, RPR, CRI; and Sierra Zanghi, RSR

This lively and highly interactive session will leave you feeling armed and empowered. This is your one-stop shop for updates on the state of AI in the field, including practical guidance on using AI effectively as a reporter while still preserving the integrity of the record. The Jeopardizing Justice panel will recap some of their work advocating for the profession and they will share some tools you can use in your own advocacy work.

0.1 CEU

6 – 7:30 p.m.

Welcome Reception Expo Hall

Friday, July 17

7:00 a.m. – 5 p.m.

Registration Open

7:00 – 8:00 a.m.

Breakfast in Expo Hall

7:00 - 8:00 a.m.

Student Breakfast and Welcome

8:00 – 10 a.m.

NCRA Premier Session



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Installation of Officers and Directors

0.1 CEU

8:30 a.m. – 5:30 p.m. Expo Hall Open

10 – 11 a.m. Coffee Break in Expo Hall

11 a.m. – 12 p.m.

The Elite Captioning Panel: A Discussion of Captioning/CART Jobs Generally Available and More

Presented by: Jo Gayle, RPR, CRR, CRC; Angie Sundell, RDR, CRR, CRC; Susie Galvan; Kelly Keyes-Linkowski, RPR, CRR, CRC, CRI, CPE; and Jamie Pellegrino, RPR, CRC; and Anna Cillo

Knowledgeable captioners in the industry discuss the types of captioning jobs available. Participants will have an opportunity to submit their questions in advance to the panel for a general Q/A session. Topics include remote set-ups and more.

0.1 CEU

**Harmoniously Syncing Video to Transcript
(Livestreaming)**

Presented by: Andrea Kreutz, CLVS; and Benjamin Payne, CLVS

Come learn what your transcripts look like when they are synchronized with the video files. Presenters will give a live demonstration on how to sync and discuss tips and tricks to save you time and deliver an outstanding product.

0.1 CEU

Voices of Service: Preserving Veterans' Stories Through Court Reporting

Presented by: Kerry Ward

Join the Library of Congress Veterans History Project to discover how the stories of America's veterans are preserved for generations. Since 2003, court reporters and captioners have lent their skills to capture firsthand accounts of military service, ensuring these powerful voices are never forgotten.

In this session you will learn how oral histories are collected and archived, gain practical tips for transcribing and preserving narratives, and discover ways to get involved to help honor the experiences of those who served.

Whether you are an experienced transcriber or new to oral history work, you will leave inspired and equipped to make a meaningful contribution.

0.1 CEU

Mastering Live Dictation & Speaker IDs



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Presented by: Jennifer Sati, RMR, CRR, CRC, CRI and Erick Sati, CLVS

Step into the fast-paced world of realtime court reporting with this hands-on seminar designed to sharpen your skills and boost your confidence. Featuring live dictation practice and expert-led guidance, this session focuses on one of the most critical — and often challenging — aspects of the job: accurate speaker identification. Participants will engage in real-time writing exercises with varied audio sources, simulating courtroom dynamics and multi-speaker scenarios. You'll learn practical techniques for distinguishing voices, managing interruptions, and maintaining clarity under pressure. Whether you're a student, a new reporter, or a seasoned pro looking to refine your edge, this seminar offers actionable insights and live feedback to elevate your performance.

This session is designed for court reporting students, new reporters, and working professionals who want to strengthen their realtime skills, particularly in the area of accurate speaker identification.

Participants will learn how to identify speakers in multi-voice environments, develop strategies to handle high-pressure scenarios, and gain best practices for clarity, accuracy, and workflow.

0.1 CEU

12:00 – 1:15 p.m.

NCRF Angel Thank You Luncheon

By Invitation Only

12:00 – 1:30 p.m.

Lunch

1:30 – 2:30 p.m.

Level up your Prep Game with ChatGPT--A Session for Educators

Presented by: Deborah DuBuc, RPR, CRI, CPE and Brittani Meyer, RMR, CRR

Decrease prep time while increasing drilling work available to students through the use of intentional ChatGPT prompts. Already using ChatGPT to assist with prepping? Great! Come share your best prompts. New to using ChatGPT to assist in the creation of drills and other class activities? Then you won't want to miss this session. It could be a prep-time game changer!

Learning Outcomes:

- Identify ways ChatGPT can be used to generate targeted dictation and drilling materials while reducing instructor preparation time.
- Share prompting strategies utilized by peers in the development of drills and other instructional or practice materials.
- Experiment with refining prompts to improve results.



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--Evaluate ChatGPT-generated drill content to ensure alignment with lesson/course objectives.

0.1 CEU

Making Connections — People Skills

Presented by: Marc Greenberg, CRI

While your steno machine or voice mask skills are a unique ability, creating human connections and mastering interactions are an equally important part of your profession, often the key to expanding your social circle and growing your business worth. We'll talk about the best ways to make those connections and get the most out of your personal and professional social interactions.

0.1 CEU

Navigating the California Court System with Confidence and Ease (Livestreaming)

Presented by: Burgundy (Brooke) Ryan; and Michelle Caldwell

Join Brooke Ryan and Michelle Caldwell, former official court reporters with decades of firsthand experience in California courts, for an informative and practical session designed to help reporters feel more confident working in the court setting. Now successful freelance reporters who continue to cover proceedings in California courts, Brooke and Michelle will share real-world insights, practical tips, and professional guidance on courtroom procedure, expectations, and best practices for navigating the unique demands of court work with confidence and ease.

0.1 CEU

Taking Control: Financial Strategies for Women

Presented by: James De La Torre, CRPC

This seminar focuses on financial considerations commonly affecting women throughout their lives including credit, insurance, investing, retirement planning, Social Security considerations, and major life transitions. Participants will learn the proven steps used by financial professionals including budgeting and cash-flow management, protecting loved ones, investing, and preparing for an uncertain future. The goal is to provide clear, actionable guidance that helps women make confident financial decisions and take greater control of their financial future.

0.1 CEU

2 – 5 p.m.

NCRF Board of Trustees Meeting
Closed meeting



2:30 – 2:45 p.m.

Break

2:45 - 3:45 p.m.

**What a Smart Reporter Looks for in a Laptop
(Livestreaming)**

Presented by: Tim Falk, CLVS

Which features matter in a laptop for court reporting, and which ones aren't important? How do you know if you're paying a fair price for your new computer? Together we'll create a short list of the essential laptop components you should be mindful of. We'll also provide detailed descriptions of all advertised laptop components and their purpose/function in plain and simple English. Attending this seminar will give you the power to shop intelligently for a reporting computer. We will conclude the seminar by considering real-life shopping examples of current laptops for sale.

0.1 CEU

From One Generation to the Next: Passing the Legacy of a Court Reporting Firm

Presented by: Stephanie Leslie, RPR, CRR; and Mary Pierce

Join us to examine how firm owners can thoughtfully prepare for succession while preserving the values, relationships, and reputation they've built over decades. Whether you are planning your exit or considering stepping into ownership, this seminar offers guidance on honoring the past while confidently shaping the future — ensuring the firm's legacy continues to thrive for generations to come. We will address the practical and emotional aspects of transitioning ownership, including identifying a successor, preparing the business for transfer, and ensuring continuity for clients and staff. Attendees will explore strategies for mentoring the next generation of leadership, maintaining service excellence, and positioning the firm for long-term sustainability beyond the original owner.

0.1 CEU

Let Me See Your Equipment!

Presented by: Andrea Kreutz, CLVS; Benjamin Payne, CLVS; and Hector "Rex" Cordova, CLVS

What tools are working best in the field right now — and what's actually worth the investment?

In this session, presenters share and discuss the equipment they rely on in their day-to-day work across court reporting and legal video. From essential gear to unexpected favorites, this session highlights practical tools that improve efficiency, reliability, and overall workflow in real-world environments.



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Attendees will get a look at a range of equipment setups, hear what's working (and what isn't), and gain insight into how different professionals approach their gear choices based on their needs and preferences.

Whether you're refining your current setup or exploring new options, this session offers a practical, experience-driven look at the tools people are actually using in the field.

0.1 CEU

Court Reporting Education Roundtable

Facilitated by: Cynthia Bruce, M.S. Ed, NCRA Vice President, Education & Certification; and Cynthia Ducar, NCRA Professional Development Program Manager

This collaborative session will provide educators and school administrators an opportunity to discuss the evolving trends, challenges, and opportunities impacting students today. Designed to encourage open dialogue and shared perspectives, this session offers a valuable opportunity to ask questions and exchange ideas regarding the future of court reporting education. Attendees will also gain a clear understanding of recent changes to the General Requirements and Minimum Standards for NCRA approved schools.

0.1 CEU

4:00 – 5:00 p.m.

Brief It! Game

Presented by: Irene Abbey, RDR, CRR; Jennifer Vaillancourt, RPR; Cindy Vega, RDR; and Ron Cook, FAPR, RDR, CRR. CRC

This is a seminar to share briefs in a game show format. Three contestants will be given a word or phrase and asked to formulate and display a brief for it. The seminar attendees will vote on which brief they like best. The winning contestant with the most votes will be announced via the Conference app and receive a prize.

0.1 CEU

Not All Who Wander Are Lost: Traveling CART Captioners Share Stories, Tips, Tricks & Best Practices

Presented by: Thomas Herman; Marie Villarreal; and Lidia Perez, RPR

A panel of three CART captioners will share different real-life experiences and best practices for traveling assignments. Inspiring and technically informative, come see where captioning and court reporting can take you and what you should bring along for the ride.

0.1 CEU



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Unmuted: Mentorship and the Modern Court Reporter

Presented by: Allison Hall, RDR, CRR, CRI

Behind every struggling student – or professional – is a moment that could make or break them. In this session for both mentors and mentees, Allie Hall explores the evolving role of mentorship in today's court reporting profession and the critical connection between communication, confidence, and resilience. Learn how to navigate those moments, support others, and elevate your impact in today's court reporting profession. Participants will leave equipped to strengthen both their own performance and their impact on the next generation of court reporters.

0.1 CEU

Trial Presentation Best Practices

(Livestreaming)

Presented by: Richard Hayden, CLVS

What is in your toolbox? This session will cover some of the best practices and tools to aid in trial presentation. During this session you will also get an introduction to trial presentation software. We will discuss critical tools you need in your toolbox and highlight pre-trial preparation considerations as you get ready to ride the hot seat.

0.1 CEU

7:00 – 8:30 P.M.

Friday Movie Night: "Rebel with a Clause"
(separate registration required)

Saturday, July 18

7:30 a.m. – 5 p.m.

Registration Open

7:30 – 8:30 a.m.

Breakfast in Expo Hall

8:30 a.m. – 5:15p.m.

Expo Hall Open

8:30 – 9:30 a.m.

Stop Fighting Your Brain: Write the Way it Was Designed *(Livestreaming)*

Presented by: Tom Fernicola

Court reporters are often told the answer to success is more briefs, more complexity, and more practice. But history and science tell a different story. In 1953, the Cohen twins achieved 99.789% accuracy at speeds up to 280 wpm on manual machines. A decade later, Dominick Tursi sustained 300 wpm for five minutes with near-perfect accuracy — feats far more



demanding than today's "records." What was their secret? Simplicity.

In this session, you'll learn why dense writing systems overload the brain, multiply errors, and accelerate fatigue — and why no amount of sacrifice or practice can overcome that barrier. Drawing on both historical legends and modern cognitive science, you'll learn practical, brain-aligned strategies that reduce stress, improve accuracy, and sustain endurance.

Attendees will learn how to identify the cognitive factors that affect writing performance, recognize brain-friendly alternatives to common struggles, and apply practical strategies to reduce fatigue while maintaining accuracy.

0.1 CEU

Terminology & Spellings for Foreign/International Work

Presented by: Leah Willersdorf, RMR, CRR; Sheri Smargon, FAPR, RDR, CRR, CRC, CRI ; and Rochelle Hopkins, RPR, CRC

What you need to know to prepare your dictionary for foreign/international terminology, the types of jobs that require spellings and terminology not common in the U.S., and what it is like to work internationally.

0.1 CEU

District Court Reporters Panel: Lessons and Solutions from the Record

Presented by: Carol Naughton, RDR; Cindy Isaacsen, RPR; and Nancy Meyer, RDR, CRR

Experienced district court reporters share practical lessons and proven solutions from the courtroom. Learn strategies for managing busy dockets, working effectively with judges and attorneys, navigating technology, creating and managing the record efficiently, and protecting its integrity in fast-paced district court settings.

0.1 CEU

It's IN the Computer: Unlocking Hidden Windows Powers for Court Reporters

Presented by: Jean Kim, RPR; and Merilee Johnson, RDR, CRR, CRC

Join Merilee Johnson and Jean Kim for a deep dive into Windows shortcuts and under-the-radar features that will transform how you work! We'll revisit game-changing keyboard commands and introduce you to tools you never knew existed — iPhone-to-Windows linking, Dynamic Lock, Focus Sessions, and more. Whether you're a shortcut veteran or just getting started, this session will help you work faster, smarter, and with a lot less reaching for the mouse — because yes, it really is in the computer.

0.1 CEU



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Realtime Coach: Smarter Practice, Measurable Progress

Presented by: Marybeth Everhart, RPR, CRI, CPE; and Jared Carman

In this fast-paced showcase, explore “Realtime” and “Transcribed” modes that deliver immediate feedback and track measurable progress. See how reporters, students, and educators can accelerate their speed, improve accuracy, and gain actionable insights — all within one powerful, easy-to-use platform. Discover how Realtime Coach’s CreateAI tool is transforming skill development with instantly generated, personalized practice, as well as a vast library of material from 40–360 WPM.

Learning Outcomes:

By the end of this session, participants will be able to:

- Describe how the CreateAI tool supports practice and certification prep goals
- Distinguish between Realtime and Transcribed modes for different instructional and skill-development purposes
- Implement strategies to incorporate Realtime Coach tools into their instructional and/or training context

0.1 CEU

9:30 – 10 a.m.

Coffee Break in Expo Hall

10 – 11:15 a.m.

Two Pros, One Record: Perfecting Reporter–Videographer Coordination (Livestreaming)

Presented by: Myrina Kleinschmidt, RMR, CRR, CRC; and Sarah Kleinschmidt, CLVS

This session explores the shared responsibility reporters and videographers hold in protecting the integrity of the legal record in a rapidly changing deposition environment. Through real-world scenarios and practical guidance, attendees will examine role clarity, on- and off-record coordination, emerging technology, professionalism, and collaborative best practices that strengthen trust, accuracy, and confidence in modern depositions.

0.125 CEU

AI Integration – Tips and a Facilitated Discussion for Educators and Reporters

Presented by: Deborah DuBuc, RPR, CRI, CPE; and Alex Lederer, RPR

Join Deb DuBuc, Program Chair of Realtime Court Reporting at Des Moines Area Community College, and freelance reporter Alex Lederer as they examine the role AI tools can (should?) play in preparing students and new reporters to pursue the perfect transcript. We are not talking ASR here; we want to foster those writing and transcription skills necessary for certification. Rather, we will



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share some tips and facilitate discussion about tools both within and outside CAT software that schools can (should?) be teaching to empower graduates to enter the workforce with confidence, knowing they have the transcript production skills that will set them apart and make them assets to the firms/courts with whom they seek employment. Join us to learn more or share your favorite AI-enhanced “must-know” with the educators training tomorrow’s workforce.

Learning outcomes:

- Consider how responsible AI use may enhance student learning while maintaining the core competencies required for certification.
- Compare educator and industry perspectives on the role AI tools can/should play in the training of the next generation of reporters.
- Discuss ethical considerations and best practices for incorporating AI into court reporting education without undermining essential writing and transcription skill development.
- Discover AI-powered tools that can support court reporting students in developing stronger transcript production, editing, and proofreading skills.
- Demonstrate practical strategies for teaching students to use AI tools responsibly to improve transcript accuracy, consistency, and formatting during the editing process.

0.125 CEU

In Kahoots 4.0: Technology Bits, Bytes, Gigabytes, and Beyond

Presented by: Suzanne Trimble, RPR, CRR; and Debbie Kriegshauser, FAPR, RMR, CRR, CRC, CLVS

Reprising the popular session from past years’ Conferences, the Technology Committee will be incorporating current technology topics in a trivia game show. Come and answer the questions and see how you stack up against the Tech Committee’s responses.

Before attending, please download the Kahoots app from the Apple Store or Google Play store.

0.125 CEU

Tech at Every Scale: Audio Mastery, Digital Workflows, and the Bigger Picture of AI

Presented by: Jessica Waack, RDR, CRR

Whether you’re covering a packed courtroom, a tight deposition suite, or a multi-party arbitration, your audio setup can make or break the quality of your record. This session walks through practical mic configurations for every setting, from corded and wireless options to extensions and accessories that give you flexibility without sacrificing sound quality. We’ll cover how to



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choose the right equipment for the room, troubleshoot common audio challenges on the fly, and build setups you can adapt as conditions change. We'll also explore digital tools for electronic job diary bookkeeping to help you stay organized from assignment through delivery.

Then we'll zoom out and look at the bigger technological shift happening around us: artificial intelligence. We'll explore how AI is affecting the environment through its massive energy and resource demands, and how those demands are reshaping real estate markets in ways that may surprise you. As professionals who depend on technology every day, understanding these larger forces helps you stay informed and ahead of the curve. From the smallest adjustment to your mic setup to the broadest implications of AI, this session is about giving you the knowledge to navigate technology at every level.

0.125 CEU

Avoid Avoiding and Prevent Procrastination

Presented by: Sarah Skotero, MA, LMHC, LPCC, LADAC

Explore practices to move from resistance to completion, while appreciating and embracing "All the Things" that make our brains and habits sustain avoidance.

Objectives:

- Learn cues and thinking and feeling triggers that make us delay — essentially uncovering the "why" of avoidance
- Clarify and dilute resistance that is also connected to a reward
- Practice and use skills to invade this tantalizing reward pathway to limit and/or eliminate negative emotions and stress

0.125 CEU

11:30 a.m. – 1 p.m.

Awards Luncheon

Ticketed event

1:15 – 2:15 p.m.

Creating Belonging in a Divisive Legal System: Navigating Conflict Without Formal Power

Presented by: Judge Breean Beggs

The concept of "Belonging" has emerged as a transformational concept across the nation, especially in conversations regarding institutional transformation, including in our legal system. It is championed by attorney John A. Powell, the Director of The Othering and Belonging Institute. This session will include a description of "Belonging," how it can be used by all



legal professionals to improve their work experiences and the experiences of those they serve, and practical applications of "Bridging" and other terms.

Learning Outcomes:

1. Understand the impacts of othering and belonging in legal proceedings
2. The skill and power of bridging across differences
3. Empowering non-attorneys and non-judges in the room
4. Conflict resolution

0.1 CEU

New Professionals Q & A

Presented by: Rashonda Price, RPR, Sierra Zanghi and Andrew Ha

What does the next generation of stenography look like? Join us for a candid Q&A session with a panel of newer professionals who are bringing fresh, no-nonsense perspectives and modern approaches to the field. Panelists will share how they transitioned from student to working reporter, how they navigate evolving technology and career paths, and what they wish they had known as students. Designed for students and new professionals, this session is your chance to ask honest questions and hear practical advice from the industry's newest leaders.

0.1 CEU

**Creating the Record
(Livestreaming)**

Presented by: Ann Joyce

Ann Joyce, founder of the Washington Appellate Project, will speak on the importance of making an accurate verbatim record and why our justice system depends on us as unbiased certified court reporters to uphold the integrity of legal proceedings, ensure due process, and preserve an indisputable record of events and testimony.

0.1 CEU

Two Professions, One Record: Court Reporting and Interpreting in the Age of AI

Presented by: Jessie Liu; and Tianlu Redmon

In an interpreted deposition, not only can a competent and professional interpreter make a long and demanding day run more smoothly for the court reporter, but they can also significantly affect the quality and integrity of the record. Because even the most skilled reporter cannot transcribe what they do not hear clearly.

Attendees will be taken on a guided journey by two established court interpreters to examine, in the age of AI, what their responsibilities entail at



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each stage of a deposition and the workflow they employ to address each task — from the initial deposition inquiry to the event that formally marks the closing of the assignment. In addition to sharing practical tips and best practices for working effectively with court interpreters, we will demonstrate, through real-life examples, how AI can both enhance productivity and become a hindrance.

By illustrating court interpreters' work processes and the ways in which AI is integrated throughout those processes, we will draw parallels between two distinct yet closely connected professions and identify shared challenges posed by emerging technologies. As integral participants in the legal system, we must work collaboratively to educate and advocate for the responsible, ethical, and safe use of technology within the legal community and to speak thoughtfully against the indiscriminate, cost-driven adoption of AI.

0.1 CEU

EV 360: A Modern Approach to Court Reporting Skill Development, Testing, and Content Creation

Presented by: Jeff Moody

To meet the evolving demands of court reporting education and professional skill development, EV360 Educational Solutions introduces a comprehensive, forward-thinking, best-in-class software suite designed to transform how students, working professionals, instructors, and educational programs build speed, accuracy, and confidence.

EV360 Ultimate brings together the Level Up, Create, Innovate, Testing, and Grade Pro technologies under one fully integrated 360 system that supports every stage of development, from foundational skill-building to advanced testing and individual non-prescriptive feedback. Built on 35 years of real-world experience, EV360 is shaped by a team that has owned and operated a formal court reporting college, bringing firsthand insight into every stage of student development from enrollment through certification.

At its core is a structured, progressive approach to skill development. Through guided one-to-five-minute strategies, users build accuracy, control, and consistency before advancing and promoting true competency and long-term success while reducing frustration and improving retention.

With integrated AI-powered tools, EV360 empowers users and programs with customizable content, user-driven practice, and meaningful insights, supporting personalized growth, instructional efficiency, and measurable outcomes.



If you are new to EV360, already using EV360, or interested in learning more, EV360 Ultimate delivers a modern, results-driven approach to speedbuilding and testing.

Join us to see how EV360 is redefining the standard for success in court reporting skill development, evaluation, testing, and content creation.

2:30 – 3:30 p.m.

The Portrayal of Court Reporters in Movies and Television

Presented by: Brad Benjamin, RPR

This session will cover a brief history of the ways in which court reporters have been portrayed in movies and television and how today's court reporters can advocate for their profession by appearing on screen as well. This will be followed by a discussion of the filmmakers who have taken an active interest in court reporters and have put them front and center in their movies.

0.125 CEU

Captioning Advanced Class for Those in the Profession Already

Presented by: Susie Galvan and Lidia Perez, RPR

This advanced session is designed for seasoned captioning professionals who are ready to push their skills to the next level. We'll dive deep into the real-world challenges that working captioners face: rapid-fire dialogue, overlapping speakers, complex terminology, and the pressure of maintaining both precision and readability in live environments. Through hands-on exercises, peer review, and guided practice, participants will refine their realtime strategies, strengthen their linguistic decision-making, and explore techniques for producing captions that are not only accurate, but audience-centered and stylistically consistent.

We'll also examine evolving industry expectations, emerging technologies, and best practices for maintaining professional resilience in high-stakes captioning scenarios. By the end of the session, attendees will walk away with sharper reflexes, stronger editorial instincts, and a renewed sense of confidence in their ability to deliver exceptional captions under any conditions.

0.1 CEU

Can You Spot the Red Flag? NCRA Ethics and Ethical AI

Presented by: Debbie Dibble, FAPR, RDR, CRR, CRC

Ready to level up your ethical game in the world of AI? Join Debbie Dibble on behalf of the NCRA COPE Committee for an interactive session where your



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smartphone, tablet, or laptop (internet required) will be your ticket to ethical decision-making.

Join your colleagues in this fast-paced game show that will challenge your best practices and sharpen your ethical IQ in a fun, competitive way as we participate in this open discussion regarding standing COPE guidelines as well as unique situations that are arising as AI evolves and becomes a part of our decision-making process.

0.1 CEU

Get a Raise: Where Are YOU Leaving Money on the Table?

Presented by: Sue Garcia, RDR, CRR

Do you ever feel like:

- You're working harder but not making any gains?
- Despite being an independent contractor, you have no control over how you make your money?
- You're not being paid what you're worth?

Where are you leaving \$ on the table? Come join us for the conversation that will change the way you look at how you make a living and where to make some changes to plump up your bottom line.

What you'll get in this session:

- Why you need a raise
- How to propose your new rates to old contractors
- Places where you can supplement your income in your current field
- Some blind spots you may be missing
- Options for side gigs

You'll walk away with the tools and confidence to make changes today and in the future! And no one can take that knowledge away from you!

0.1 CEU

How to Find a Great Scopist

(Livestreaming)

Presented by: Coralie Ostberg, Rachel Artis, and Heidi Yaegeer

Many court reporters find themselves frustrated by repeated attempts to work with scopists that don't quite work out. Files come back needing extensive cleanup, expectations feel misaligned, and the time and financial investment can feel wasted. As a result, some reporters abandon the idea of working with a scopist altogether, often at the expense of their own time, health, and long-term sustainability.



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This session reframes the problem: The issue is rarely about “good” versus “bad” scopists. Instead, it’s about alignment, communication, and team building in an unregulated profession with wide variations in training, preferences, and expectations.

Drawing on years of experience working with court reporters and scopists across jurisdictions, Scoping International will explore why mismatches happen so frequently and how reporters can take ownership of building a reliable, effective scoping team. Attendees will learn why having support is not a luxury, but a strategic business decision, and how the right systems make delegation successful.

Key topics include:

- Why scoping expectations vary across reporters, regions, and work types
- How clearly defined workflows and preferences protect both reporters and scopists
- The role of Standard Operating Procedures (SOPs) in creating consistency and trust
- Best practices for onboarding, communicating with, and providing feedback to scopists
- What to expect during the early stages of a new working relationship

This session emphasizes that successful reporter–scopist relationships are built, not found. With the right tools and mindset, court reporters can create a dependable support team that mirrors their own standards, reduces burnout, and supports a sustainable reporting career.

0.1 CEU

3:30 – 4 p.m.

Coffee Break in Expo Hall

4:15 – 5:15 P.M.

**Fear Factor
(Livestreaming)**

Presented by: Dave Wenhold, CAE, PLC

Did you know that public speaking is *THE* number one fear, even over death! Understanding how to deliver your message is a critical component to influencing others. Whether it is a board meeting, a local gathering, or a keynote in front of an audience of a thousand, most people get the



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butterflies and break into a cold sweat. Dave will teach you the science behind our fears and help you create easy solutions which allow you to convert that nervous energy into a powerful, empowering force that energizes the crowd.

Ask Me Anything about Workplace Etiquette

Presented by: Sandy Narup, RPR; Early Langley, RMR; Matthew Dreger; and moderated by Meredith Bonn, RPR, CRR

Ask Me Anything about Workplace Etiquette seeks to teach students, new reporters, and transitioning reporters the daily do's and don'ts of reporting and captioning jobs: From how to get a job, what to wear, how to prepare to write, to how to act professionally, how to handle difficult situations, and how to ensure the stenographer has the information they need to get the job done.

0.1 CEU

BYOA - Be Your Own Agency

Presented by: Kimberly Farkas, RPR, CRR

Ready to take control of your career — and your future?

If you've been thinking about breaking free from agencies and building something of your own, this is your moment. The industry is shifting fast. National "big box" firms are buying up local, court-reporter-owned businesses and turning them into corporate machines —leaving both reporters and law firms searching for something better.

That "something better" could be you.

Five years ago, I made the leap — and I've never looked back. In this session I'll show you exactly what it takes to step out on your own with confidence. You'll gain real-world insight, practical steps, and the clarity you need to stop wondering if you can do it — and start knowing that you can.

Walk in curious. Walk out empowered, equipped, and ready to build your own path.

0.1 CEU

Human Standard: A Reporter-First Model in the Age of AI

Presented by: Lindsay Stoker, RDR, CRR, CRC

Behind every legal record are not just words, but sworn testimony, meaning, context, and constitutional due process. While AI can simulate language patterns, it cannot assume accountability, provide certification, testify to



authenticity, or preserve chain-of-custody integrity. That is why stenographic court reporters remain the gold standard.

This session uses light, grounded humor to illustrate a serious truth: AI can look impressive while fundamentally missing the point. From AI-generated toilet wallpaper that places furniture in trees and objects in mid-air, to self-driving cars that follow traffic rules straight into an active police standoff, we'll examine how machines recognize patterns without understanding context or consequence.

Grounded in federal and state law and NCRA's policy position that technology may supplement but never replace stenographic reporting, attendees will leave with a sharper vocabulary for defending the human-first standard – especially as AI tools become more visually convincing and socially persuasive.

0.1 CEU

On-site CART/Captioning Tech: It's Easier Than You Think

Presented by Sue Garcia, RDR, CRR; Angie Sundell, RDR, CRR, CRC; Jo Gayle, RPR, CRR, CRC; and Rochelle Hopkins, RPR, CRC

Fact: There are just not enough stenographers who are willing and/or able to provide in-person (IP) CART captioning. And we are turning down or referring requests at least once a week. This is a sector of the industry that is GROWING, despite advances in AI.

Most folks are either afraid of "writing naked," or they're intimidated by what they believe is complicated physical tech to make IP CART captioning possible. The truth is that you probably already have everything you need to perform the work; all you need is a few small pieces of equipment and some very simple training. This is applicable to both machine steno and voice writers.

Participants will leave the sessions knowing:

- Background information about the Deaf/Hard of Hearing (D/HoH) community and who needs CART captioning
- Modes of CART captioning delivery and examples of setup
- Things to bring to every job
- What to ask for at each job
- Possible venues and their challenges
- Best practices, both before accepting a job and for performing CART captioning services
- Audio considerations
- NCRA CART references



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- How to obtain in-person CART captioning work
- Considerations for determining charges

7 – 10 p.m.

Member Celebration

Ticketed event