



Stenopalooza FAQ

Thank you for your interest in Stenopalooza. We are very excited to bring you 12 new webinars in a live, interactive, one-day format. Please see below for answers to some of your questions.

1. Q: Where is the agenda?

A: On the NCRA [website](#).

2. Q: How do I register?

A: Registration is done through [InReach](#). The bundle page can be found [here](#).

3. Q: How do I log into my InReach account?

A: Go to the [InReach homepage](#) and enter your NCRA id# and password. You can also do this when you check out.

A screenshot of the NCRA website's navigation and featured content. The top navigation bar includes links for "Continuing Education", "Students & Teachers", "Professional Resources", and "Publications". Below the navigation is a search bar with a "Go" button and an "Advanced Search" dropdown. On the right, there is a user greeting "Hello, Guest" with a "Sign in" dropdown and a "Cart" icon showing "1" item. The main content area features a "Featured Products" section with a video player for "NCRA - Standing Strong" and a "Watch Preview" button. To the right, there is a red banner for "NCRA Stenopalooza Spring 2020" with a "Register" link. Below the banner is an "Introduction" section with text about the event's content and format. A red arrow points from the right side of the page towards the "Sign in" dropdown menu.

4. Q: How much does it cost?

A: Bundle pricing:

Seminars	Members	Nonmembers
1 seminar	\$20	\$25
2 seminars (0% discount)	\$40	\$50
3 seminars (0% discount)	\$60	\$75
4 seminars (1/2-day bundle) (20% discount)	\$64	\$80
5 seminars (0% discount)	\$100	\$125
6 seminars (0% discount)	\$120	\$150
7 seminars (0% discount)	\$140	\$175
8 seminars (full day bundle) (25% discount)	\$120	\$150

Over 8: \$20/\$25 each (no additional discount)

5. Q: Do I get CEUs for this?

A: Yes. Each 60-minute webinar is worth 0.1 and each 90-minute webinar is worth 0.15 CEU.

6. Q: I clicked on a product but now I want to go back to look at the other products in the bundle. How do I do that?

A: Click on “Click here to see Special Offer.”

The screenshot shows a webpage for an NCRA webinar. On the left is a large graphic for 'STENO Palooza SPRING 2020'. To the right of the graphic is a sidebar with details for the webinar 'Fear...Let it Go!'. The details include: Credit(s): 0.1 CEU, Course Number: Steno20-1, Original Program Date: May 2, 2020, Duration: 1 hour, Access: Available for 30 days after purchase, and Date: May 2, 2020, 9:00 AM - 10:00 AM (Eastern). Below these details is a red button that says 'Click here to see Special Offer'. To the right of this button is a 'Special Offer' tag. Further right is a 'PURCHASE OPTIONS' box with a '+ Add to Cart' button and two price options: 'GoToTraining Webinar Non-Member Price \$25.00' and 'Member Price \$20.00'. A red arrow points from the 'Special Offer' tag to the 'Click here to see Special Offer' button. At the bottom of the page, there are social media icons for Facebook, LinkedIn, Twitter, and E-MAIL, and a description of the webinar content.

7. Q: I added webinars to my cart, but it is showing the nonmember price. How do I get member pricing?

A: Click “Checkout” and you will be directed to log in. Or sign in where it says, “Hello Guest.”

The screenshot shows a website's cart page. At the top, there are navigation tabs: Certification, Continuing Education, Students & Teachers, Professional Resources, and Publications. Below these is a search bar with a 'Go' button and an 'Advanced Search' dropdown. In the top right corner, there is a user greeting 'Hello, Guest' with a 'Sign in' dropdown arrow, and a cart icon with the number '1'. A red box highlights the 'Sign in' dropdown, with a red arrow pointing to the text 'A: Click “Checkout” and you will be directed to log in. Or sign in where it says, “Hello Guest.”'. Below the search bar is a breadcrumb trail: Home > Cart > Cart > Registration & Shipping > Email Opt-In > Payment > Summary. A yellow banner contains text about webinar registration validity and cancellation policies. Below the banner is a table with columns: Media, Item Name, Quantity, Price, Ext Price, and Delete. The table contains one row: GoToTraining Webinar, Fear, Let it Go! - 60 Minute GoToTraining Webinar, 1, \$25.00, \$25.00. To the right of the table is a 'Credit Summary' section showing Sub-Total: \$25.00, Estimated Tax: \$0.00, and Total: \$25.00. Below the table is a 'Continue Shopping' button and a 'Checkout' button. A red box highlights the 'Checkout' button, with a red arrow pointing to it.

8. Q: I added some webinars in my cart, but I’m not ready to check out. How can I go back and purchase more Stenopalooza webinars?

A: Click on “Edit Bundle” and it will take you back to the bundle listing.

The screenshot shows a website's cart page. At the top, there are navigation tabs: Events, Certification, Continuing Education, Students & Teachers, and Professional Resources. Below these is a search bar with a 'Go' button and an 'Advanced Search' dropdown. In the top right corner, there is a user greeting 'Hello, Guest' with a 'Sign in' dropdown arrow, and a cart icon with the number '1'. A red box highlights the 'Sign in' dropdown, with a red arrow pointing to the text 'A: Click on “Edit Bundle” and it will take you back to the bundle listing.'. Below the search bar is a breadcrumb trail: Home > Cart > Cart > Registration & Shipping > Email Opt-In > Payment > Summary. A yellow banner contains text about webinar registration validity and cancellation policies. Below the banner is a table with columns: Media, Item Name, Quantity, Price, Ext Price, and Delete. The table contains one row: Bundle, Meet Your CLVS Council State of the Industry, 1, \$50.00, \$50.00. A red box highlights the 'Edit Bundle' link in the Item Name column, with a red arrow pointing to it. To the right of the table is a 'Credit Summary' section showing Sub-Total: \$50.00, Estimated Tax: \$0.00, and Total: \$50.00. Below the table is a 'Continue Shopping' button and a 'Checkout' button.

9. Q: Some webinars are scheduled at the same time. Can I take two in the same time slot?

A: You will notice on the agenda that there are 12 webinars total. There are 4 time slots where two webinars are being offered concurrently. You may register for two webinars in a single time slot, but you may only attend one at a time. The other webinar(s) you can view as recorded e-seminars up to 30 days after May 2. You can purchase all 12 if you like. If you do purchase two webinars at the same time that will count towards your bundle total.

10. Q: Do I have to watch all purchased webinars on May 2?

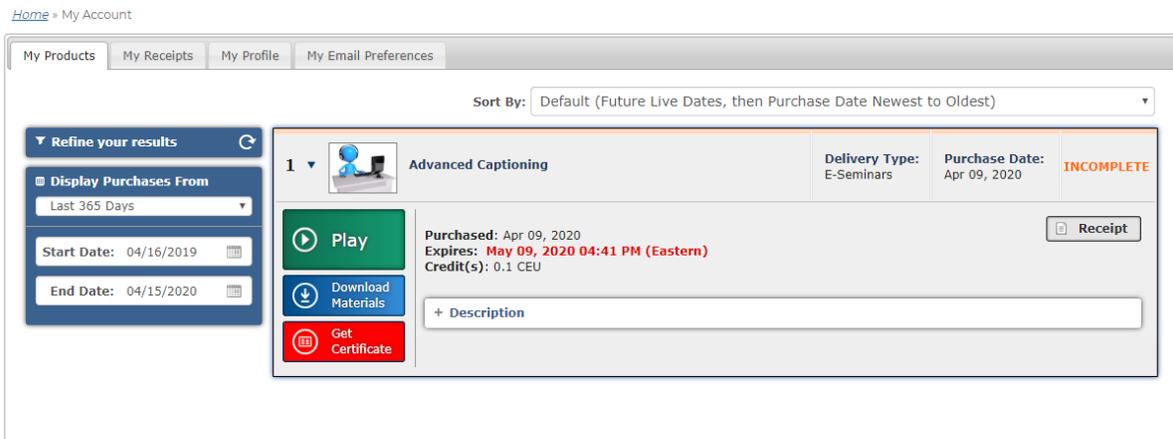
A: No. You have until June 1 to watch the recorded sessions as e-seminars.

11. Q: Will these be on sale at a later date?

A: Yes. At the regular price of \$55/\$79 per 60-minute seminar or \$\$75/\$99 per 90-minute seminar.

12. Q: How do I get CEUs for these webinars?

A: After viewing each webinar, return to your dashboard. Under your name, click on “My Products” in the dropdown menu. Click on Get Certificate to take the Evaluation. After taking the evaluation you will be able to download your certificate. Your CEUs will be automatically uploaded to your NCRA transcript at no additional cost.



13. Q: Who should I contact if I have additional questions?

A: Email schools@ncra.org