



## State Leadership Training FAQs

Thank you for your interest in State Leadership Training. We are very excited to bring you 6 new webinars in a live, interactive, one-day format. Please see below for answers to some of your questions.

### 1. Q: Where is the agenda?

A: On the NCRA [website](#).

### 2. Q: How do I register?

A: Registration is done through [InReach](#). The bundle page can be found [here](#).

### 3. Q: How do I log into my InReach account?

A: Go to the [InReach homepage](#) and enter your NCRA id# and password. You can also do this when you check out.

The screenshot shows the NCRA website interface. At the top, there is a navigation bar with tabs for Events, Certification, Continuing Education, Students & Teachers, Professional Resources, Publications, and Get Involved. Below the navigation bar is a search bar with a 'Go' button and an 'Advanced Search' dropdown. The main content area features a 'Featured Products' section with a large image of hands typing on a keyboard and the text 'CART and its Many Remote Platforms Step-by-Step'. Below this is a 'Browse by Subject Matter...' section with a grid of categories and their respective counts. On the right side, there is a 'Spring Webinar Deals' sidebar with two promotional cards: one for 'NCRA STENO PALOOZA SPRING 2020' and another for 'NCRA State Leadership Training'. A red arrow points from the 'Publications' tab in the navigation bar to the 'NCRA State Leadership Training' card in the sidebar.

Browse by Subject Matter...	
2012 TechCon - Reston VA (1)	Grammar, Punctuation, Language (15)
2018 Convention - New Orleans (4)	History and Court Reporting (9)
2019 Convention - Denver (2)	Instructor Seminars (2)
Business/Firm Management (12)	Official Reporting (3)
Captioning (11)	Personal/Professional Development (52)

**4. Q: How much does it cost?**

**A:** Bundle pricing:

Seminars	Members	Nonmembers
1 seminar	\$20	\$25
2 seminars	\$40	\$50
3 seminars	\$60	\$75
4 seminars	\$80	\$100
5 seminars	\$100	\$125
6 seminars	\$99	\$129

**5. Q: Do I get CEUs for this?**

**A:** Yes. Each 60-minute webinar is worth 0.1. A full day is worth 0.6 CEU.

**6. Q: I clicked on a product but now I want to go back to look at the other products in the bundle. How do I do that?**

**A:** Click on “Click here to see Special Offer.”

The screenshot shows a website interface with a dark blue navigation bar at the top containing links for Events, Certification, Continuing Education, Students & Teachers, Professional Resources, and Publications. Below the navigation bar is a search area with a 'Browse by Delivery Type' dropdown, a search input field, and a 'Go' button. On the right side of the search area, there is a user greeting 'Hello, Guest Sign in' and a shopping cart icon with '0' items. The main content area displays the product details for 'Governance', which is part of the 'NORA State Leadership Training' series. The product information includes: Credit(s): 0.1 CEU, Course Number: Steno20-15, Original Program Date: May 3, 2020, Duration: 1 hour, Access: Available for 30 days after purchase, and Date: May 3, 2020, 12:30 PM - 1:30 PM (Eastern). A prominent red callout box with a starburst graphic says 'Click here to see Special Offer(s)! Special Offer'. To the right of the product details is a 'PURCHASE OPTIONS' sidebar with a '+ Add to Cart' button and two pricing options: 'GoToTraining Webinar Non-Member Price \$25.00' and 'Member Price \$20.00'. At the bottom of the product details, there are social media icons for Facebook, LinkedIn, Twitter, and Email, and a 'Description' tab. The description text reads: 'Association governance is the developmental and operational oversight function that "exists to identify and achieve the organizational mission, goals, and strategic outcomes". While that may be the formal terminology, the reality is how to effectively run your state association and make the most out of the volunteer experience while providing leadership for your members.' The category is listed as 'State Leadership Training'.

**7. Q: I added webinars to my cart, but it is showing the nonmember price. How do I get member pricing?**

**A: Click “Checkout” and you will be directed to sign in. Or sign in where it says, “Hello Guest.”**

The screenshot shows a shopping cart page with a dark blue header containing navigation links: Certification, Continuing Education, Students & Teachers, Professional Resources, and Publications. Below the header is a search bar with a 'Go' button and an 'Advanced Search' dropdown. In the top right corner, there is a user profile area that says 'Hello, Guest' with a 'Sign in' dropdown arrow and a 'Cart' icon with the number '1'. The main content area has a breadcrumb trail: Home > Cart > Cart > Registration & Shipping > Email Opt-In > Payment > Summary. A yellow information box contains text about webinar registration validity and cancellation policies. Below this is a table with columns: Media, Item Name, Quantity, Price, Ext. Price, and Delete. The table lists one item: 'GoToTraining Webinar' with item name 'Fear, Let it Go! - 60 Minute GoToTraining Webinar', quantity '1', price '\$25.00', and extended price '\$25.00'. To the right of the table is a 'Credit Summary' section showing 'Sub-Total: \$25.00', 'Estimated Tax: \$0.00', and 'Total: \$25.00'. At the bottom, there is a 'Continue Shopping' button on the left and a 'Checkout' button on the right. Two red arrows point to the 'Sign in' dropdown and the 'Checkout' button.

**8. Q: I added some webinars in my cart, but I’m not ready to check out. How can I go back and purchase more State Leadership Training webinars?**

**A: Click on “Edit Bundle” and it will take you back to the bundle listing.**

The screenshot shows a shopping cart page with a dark blue header containing navigation links: Events, Certification, Continuing Education, Students & Teachers, and Professional Resources. Below the header is a search bar with a 'Go' button and an 'Advanced Search' dropdown. In the top right corner, there is a user profile area that says 'Hello, Guest' with a 'Sign in' dropdown arrow and a 'Cart' icon with the number '1'. The main content area has a breadcrumb trail: Home > Cart > Cart > Registration & Shipping > Email Opt-In > Payment > Summary. A yellow information box contains text about webinar registration validity and cancellation policies. Below this is a table with columns: Media, Item Name, Quantity, Price, Ext. Price, and Delete. The table lists one item: 'Bundle' with item name 'Meet Your CLVS Council State of the Industry', quantity '1', price '\$50.00', and extended price '\$50.00'. To the right of the table is a 'Credit Summary' section showing 'Sub-Total: \$50.00', 'Estimated Tax: \$0.00', and 'Total: \$50.00'. At the bottom, there is a 'Continue Shopping' button on the left and a 'Checkout' button on the right. A red arrow points to the 'Edit Bundle' link in the table.

**9. Q: Do I have to watch all purchased webinars on May 3?**

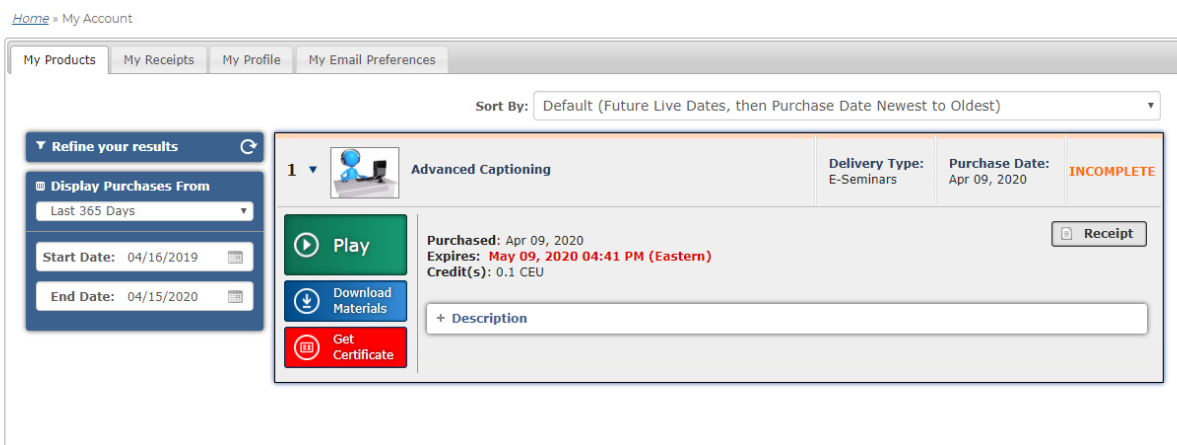
**A:** No. You have until **June 2** to watch the recorded sessions as e-seminars.

**10. Q: Will these be on sale at a later date?**

**A:** Yes. At the regular price of \$55 for member and /\$79 for nonmember per session.

**11. Q: How do I get CEUs for these webinars?**

**A:** After viewing each webinar, return to your dashboard. Under your name, click on “My Products” in the dropdown menu. Click on Get Certificate to take the Evaluation. After taking the evaluation you will be able to download your certificate. Your CEUs will be automatically uploaded to your NCRA transcript at no additional cost.



**12. Q: Who should I contact if I have additional questions?**

**A:** Email [schools@ncra.org](mailto:schools@ncra.org)