

SKT Technical Requirements Reference Guide

IMPORTANT NOTE: This is NOT an all-inclusive list of the technical requirements for testing. For the complete list, see the Testing Instructions at www.ncra.org/SKT. This document is meant to be a quick reference sheet and/or a helpful tool to share with an IT specialist if you need help setting your computer up for testing.

NCRA exams require the Guardian Browser, which you can download [here](#).

Computer, Web Browser, and Internet Connection

	Minimum	Recommended
PC Operating System*	Windows 11	Windows 11
Mac Operating System*	MacOS 10.13	MacOS 10.15
CPU	2 core CPU, less than 85% Usage	4 core CPU (or more), less than 50% Usage
RAM	8GB, less than 90% Usage	16GB (or more), less than 70% Usage
Screen Resolution	1366x768 resolution	1920x1080 resolution (or more)
Webcam	640x480 resolution	640x480 resolution (or more)
Web Browser	Guardian	Guardian
Internet Connection	Wi-Fi Connection	Wired Connection
Internet Download Speed	3 Mbps	12 Mbps (or more)
Internet Upload Speed	3 Mbps	8 Mbps (or more)

**The testing platform supports only OS versions that are currently being supported by Microsoft. Apple users should be using the current OS version; but please note that support is not available for Apple users with testing issues.*

Hardware and Software NOT Supported

- Google Chromebooks
- Tablets (Nexus, iPad, Tab, Note, etc.)
- Smartphones
- Linux operating systems
- Windows 10 in S mode
- Windows 10 (as of October 14, 2025)
- Microsoft Surface RT
- Kaspersky Security: this program blocks the testing platform used for NCRA Skills Testing. We highly recommend switching to a different security program to maintain security on your computer and be able to take your SKT.
- Remote-controlled software running on your computer. Applications like TeamViewer, GoToMyPC, AnyDesk, etc., are not permitted.
- Virtual machines. You will be asked to reconnect using your host operating system to take your exam.
- Unlicensed/inactive versions of Windows and Test Builds/Modes are not permitted.
- NCRA strongly recommends that test takers do NOT use a work computer as their security settings are generally stricter and sometimes block the necessary testing programs. Additionally, you will need administrative permissions on your computer, which are usually given to IT only on work computers.

Multiple Monitors

- You will only be permitted to use a single monitor when testing; all others must be disconnected.
- External monitors connected to a closed laptop should be set to mirror display and should be connected directly to the computer. Avoid using a docking station.

Testing Programs

These programs will need to be run for your test. Your computer needs to meet the above minimum requirements while these three programs are running simultaneously.

- Your CAT Software

- Realtime Coach via Guardian
- Record+/proctoring

NOTE: No other programs should be running during your test, for security purposes and to reduce the load on your CPU and RAM. **Please make sure there are no programs running in the background before starting your test.**