SKT Technical Requirements Quick Reference

IMPORTANT NOTE: This is NOT an all-inclusive list of the technical requirements for testing. For the complete list, see the Testing Instructions at www.ncra.org/SKT. This document is meant to be a quick reference sheet and/or a helpful tool to share with an IT specialist if you need help setting your computer up for testing.

Computer, Web Browser, and Internet Connection

	Minimum	Recommended
Screen Resolution	1366x768 resolution	1920x1080 resolution (or more)
PC Operating System*	Windows 10	Windows 11
Mac Operating System*	MacOS 10.13	MacOS 10.15
CPU	2 core CPU, less than 85% Usage	4 core CPU (or more), less than 50% Usage
RAM	4GB, less than 90% Usage	16GB (or more), less than 70% Usage
Web Browser	Guardian	Guardian
Internet Connection	Wi-Fi Connection	Wired Connection
Internet Download Speed	1 Mbps	12 Mbps (or more)
Internet Upload Speed	3 Mbps	8 Mbps (or more)

*Note: The testing platform will only support OS versions that are currently being supported by Microsoft and Apple. *

Hardware and Software *Not* Supported

1) Google Chromebooks
2) Tablets (Nexus, iPad, Tab, Note, etc.)
3) Smartphones
4) Linux operating systems
5) Windows 10 in S mode
6) Microsoft Surface RT
7) Kaspersky Security — this program blocks the testing platform used for NCRA Skills Testing. We highly recommend switching to a different security program to maintain security on your computer and be able to take your SKT.
8) NCRA strongly recommends that test takers do NOT use a work computer as their security settings are generally more strict and sometimes block the necessary testing programs. Additionally, you will need administrative permissions on your computer, which are usually given to IT only on work computers.

Testing Programs
These programs will need to run for your test. **Your computer needs to meet the above minimum requirements while these three programs are running simultaneously.**

1) Your CAT Software
2) Realtime Coach via Chrome or Firefox (files uploaded here)
3) Record+/proctoring

NOTE: No other programs should be running during your test, for security purposes and to reduce the load on your CPU and RAM. Please make sure there are no programs running in the background before starting your test.